

From: [SWDENTAL, England \(NHS ENGLAND & NHS IMPROVEMENT - X24\)](#)
Subject: FW: Update on referrals into the Dorset Urgent care Hub
Date: 09 April 2020 15:45:49
Attachments: [image001.png](#)
[image002.png](#)
[NHS - Referral for urgent dental care.docx](#)

MESSAGE SENT ON BEHALF OF DEBBIE HARTSTONE – SERVICE MANAGER, PRIMARY CARE DENTAL SERVICES

Dear all,

I am aware that many of you are keen to refer urgent dental patients to the new Urgent Care Dental Hub. The Dorset Hub is now live and we are ready to receive the very urgent cases only. Unfortunately there have been some technical challenges with the Microsoft referral forms this morning. Our workaround for this to enable you to submit referrals today is to ask you to complete the attached Word document (the same as the Microsoft form) and email this to the generic nhs.net email box for the Urgent Care Dental Hub.

The address for this is:

spn-tr.dorsetdentalreferrals@nhs.net

Please remember that these referrals must be sent from your nhs.net account so that patient data is encrypted during its journey.

Many thanks for your patience whilst this new process becomes live.

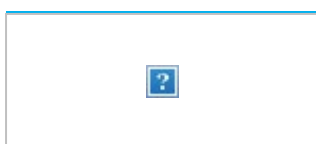
Best wishes

Debbie

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