

Standing Operating Procedure Urgent Dental Care Hub - April 2020

Patient Preparation

- Patient should stay outside the clinic until instructed by a member of the team to enter (respecting social distancing ie 2 metres apart).
- Wherever possible patients should be brought in on their own.

Preparation of the clinic

- Remove non-essential items from surgeries and waiting areas
e.g. Computers/impression machines/ books/ magazines etc
Consider plastic sheeting over surfaces taped to wall in the surgery.
- Consider completing notes in an alternative area post treatment.
- Reception staff to wear appropriate PPE.
- Ensure hand sanitiser is available.
- Place taping over the floor at reception to indicate 2m distance to comply with social distancing.
- If triage confirms interventional treatment is required. Donning of appropriate PPE should be in “clean” area.
- Staff should wear footwear that can be wiped down post treatment.

Clinical measures

- Staff should wear scrub type uniforms.
- Only nurse and dentist in clinic area during treatment.
- Direct patient to the hand washing sink and request them to wash and dry their hands using the handwashing guidance.
- Take temperature and record in clinical notes.
- Avoid use of the spittoon and ensure disposable cardboard receiver dish is in place.



Following Treatment:

- Once a possible case has been transferred from the primary care premises, the room where the patient was placed should not be used, the room door should remain shut, with windows opened and the air conditioning switched off until it has been cleaned with detergent and disinfectant. Once this process has been completed, the room can be put back in use immediately.
- PPE should be removed in a designated “dirty area” and bagged in a yellow bag at this time.
- Footwear should be wiped down with clinical wipes.
- Staff should not wear scrubs out of clinic.

Guidance on selection of location for case/suspected case of COVID19 requiring emergency treatment:

- This location will be restricted to the treatment of case/suspected case of COVID19 patient.
- All non-COVID19 dental emergencies must only be seen at other dental locations.
- The surgery should be readily accessible ideally: ground floor, direct access if possible.
- The clinic should have one/two surgeries allocated to treatment of these patients.
- There must be a separate Local Decontamination Unit (LDU) present at the clinic. The LDU should ideally have a washer-disinfector in place.
- There should be adequate car parking facility at the clinic in case the patient has to wait in a car prior to being seen (minimise use of waiting areas).
- The location will have appropriate signage.



Additional equipment required for mitigation / phase:

- FFP3 mask must be fit tested to the user. FFP3 masks are used for aerosol generating procedure. Fluid repellent surgical masks are used for all other procedures.
- Disposable surgical gown.
- Full face visor.
- Surgical Gloves.
- Hats.
- Emergency drug supply should be present and checks of kit should have been undertaken.

2nd April 2020

